

# Firewood Delivery - FAQ's



## What type of wood do you have available?

- **Hardwood Mix** - Mixture of the premium, Oak, Ash, & Maple. Easy burning.
- **Birch** - Easiest firewood to burn. Produces larger flames and gives of a pleasant smell. Gives good heat, but burns faster. Has a beautiful white bark.
- **Oak** - Red & White Oak firewood gives you a lot heat, with a medium flame, and is one of the longer burning woods but it does require kindling to start.
- **Cherry** - Popular because of its great fragrance. Easy to start, burns with a blue flame. Good heat with medium burn time

## Firewood delivery – How it works:

- Place your order, either in-store, online, or via phone.
- Tell us where you would like the wood delivered, and we will dump the wood in a neat, and orderly fashion.
- Stacking is available.

## When can I schedule my delivery for?

Normal delivery hours are, Monday - Friday: 9<sup>AM</sup> - 4<sup>PM</sup> – Please contact for info on Off-day deliveries.

- ❖ Please understand, we cannot guarantee an exact time or date but will do our best to accommodate everyone's needs
- ❖ During peak season or inclement weather, deliveries may take up to 2 weeks or longer. Make sure to call ahead of time to check for lead times.
- ❖ Deliveries will be completed in order they are received.

## How much does it cost for delivery?

Delivery is determined by how much wood is being delivered, and which Delivery Zone you are in. A full list of zones and prices can be found on our Firewood Delivery Price Guide below.

## Can I have my wood stacked?

Yes! Stacking is available, at an additional charge, which is based on amount of wood being stacked. Otherwise, wood is dumped in a neat pile, wherever specified, as long as it is within 10 feet of truck. The full list of stacking prices can be found on our Firewood Delivery Price Guide below.

## Is the firewood ready to burn?

Yes, all our wood is seasoned. Our wood is stored outside, and although the outside of the logs may become wet, but the wood is dried and seasoned. If wood becomes wet from rain or snow, let the logs dry undercover for a couple of days, to ensure optimal burning. Store wood off of the ground, whenever possible.

## Can I pick up my wood?

Yes, you can pick up bulk wood anytime during our regular business hours. We also have convenient, pre-wrapped bundles of firewood available, in Birch and Hardwood Mix.

## Firewood Delivery Price Guide – Dumped in driveway

	<b>Third Face</b>	<b>\$10</b>	<b>\$25</b>	<b>\$35</b>	
	<b>Half Face</b>	<b>\$20</b>	<b>\$30</b>	<b>\$50</b>	
	<b>Face Cord</b>	<b>\$25</b>	<b>\$40</b>	<b>\$60</b>	
	<b>Cord</b>	<b>\$40</b>	<b>\$60</b>	<b>\$75</b>	
<b>1. Find the amount of firewood you want.</b>					<b>3. Find your delivery price!</b>
		<i>53217</i>	<i>53224</i>	<i>53051</i>	
		<i>53211</i>	<i>53218</i>	<i>53022</i>	
		<i>53212</i>	<i>53216</i>	<i>53225</i>	
		<i>53209</i>	<i>53202</i>	<i>53222</i>	
<b>2. Find your zip code.</b>		<i>53223</i>	<i>53203</i>	<i>53210</i>	
		<i>53092</i>	<i>53206</i>	<i>53205</i>	
			<i>53097</i>	<i>53233</i>	
			<i>53024</i>	<i>53266</i>	
			<i>53012</i>	<i>53213</i>	
				<i>53207</i>	
				<i>53074</i>	
				<i>53080</i>	
				<i>53203</i>	
				<i>53208</i>	
				<i>53172</i>	
				<i>53204</i>	
				<i>53129</i>	
				<i>53220</i>	
				<i>53037</i>	
				<i>53219</i>	

### Stacking Price Guide

<b>Third Face</b>	<b>\$15</b>
<b>Half Face</b>	<b>\$20</b>
<b>Face Cord</b>	<b>\$30</b>
<b>Cord</b>	<b>\$75</b>

- Stacking must be within 10ft of truck, hauling is no longer available.

### **Firewood Dimensions**

½ Face Cord	= 4'x 4'x16"
Face Cord	= 4'x 8'x16"
Full Cord	= 4'x 8'x 4'